



ICU EZ™

User-friendly management platform for charging stations

The charging stations from Alfen Charging Equipment have been designed to be able to communicate with various back office systems. With this back office, Alfen can monitor the energy consumption, charging transactions and the status of the charging infrastructure. Therefore, Alfen Charging Equipment has developed its own back office 'ICU EZ'.



ICU EZ™

Application

- Suitable for all charging stations equipped with communication functionalities
- For administrators and users of charging stations

Functionalities

- Managing charging stations
- Settings for opening hours
- Insight in charging transactions
- Detaching charging cables
- Exporting data spreadsheets
- Suitable for PC, tablet and smartphone
- Possibility of online support

Managing platform for charging stations

Alfen Charging Equipment has developed its own back office in order to provide charging stations with an additional functionality, ICU EZ. Using such a management system, administrators and users can monitor the use of their charging stations. You can log in from anywhere in the world and thus keep track of the real-time status of all administered charging stations.

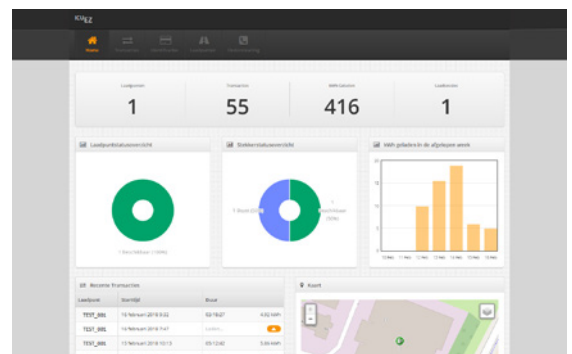
The ICU EZ back office offers many functionalities. For instance, one can set the opening hours for the charging stations, so they are only accessible during business hours. In case a user encounters a malfunction while charging, the administrator can remotely unlock the plug, enabling the charging cable.



Organised status overview per charging station

Additionally, ICU EZ provides an organised overview of the consumption per user and charging station, charging transactions can be administered, and data exportation is enabled.

In conclusion, ICU EZ helps the Alfen Charging Equipment technical service desk to offer support remotely. The technical service desk can remotely identify and solve occurred incidents. This could save significant administration and maintenance costs of the charging station.



Easily-accessible insight into all administered charging

For more information please visit: www.alfen.com/en/ev-charge-points/services

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